

Water Leak Repair Rebate Program

The Northstar CSD began replacing aging meters in 2011 and upgrading the registers at the same time. One feature of the water meters is the ability to remotely detect water leaks on the customer-side of the water meter. We have found that a significant number of our customers have leaks on water or irrigation piping and/or fixtures. Water leaks can be very costly if not repaired. The Water Leak Repair Rebate is intended to help customers offset the cost of locating and repairing leaks that require the services of a licensed professional by offering a rebate of up to \$100.

Terms & Conditions

- Applicant must be a NCSD water customer.
- Not valid for new construction projects.
- One rebate per NCSD account per year.
- Rebate not to exceed the cost of repair.
- NCSD disclaims all liability from taxes incurred or any property damage or loss that may arise as a result of the applicant's or contractor's participation in this program.
- This rebate offer may be discontinued at any time by the NCSD.
- Applicant allows verification of repair by an authorized NCSD representative.
- Program rebate is available on a first come – first serve basis until annual budget allotment is exhausted.

Additional info

- Common water leak culprits are the line from the water meter to the house, irrigation systems, water heaters, toilets, faucets, and improperly seated stop and drain valves.
- Keep in mind you may have more than one leak.
- You may be able to hear a leak by placing your ear on an exposed fixture or piece of pipe.
- Toilet leak detection kits are available at the NCSD office.
- Most licensed plumbing contractors have specialized listening devices that can help locate leaks on underground pipes.
- Contact NCSD customer service for additional hints on finding a water leak.

Leak Facts

- A warped or poorly fitting toilet flapper can waste up to 200 gallons of water a day.
- A toilet that is constantly running can waste up to 300 gallons of water an hour.
- A showerhead leaking at 10 drips per minute wastes more than 500 gallons per year.
- An irrigation system with pressure set at 60 pounds per square inch that has a leak 1/32nd of an inch in diameter (about the thickness of a dime) can waste about 6,300 gallons of water per month.
- If the stop and drain valve is only partially open, water will leak out the drain hole.